CITY OF PLACENTIA
CALIFORNIA

OFFICIAL NOTICE

REQUEST FOR PROPOSALS
FOR
9-1-1 ADVANCED LIFE SUPPORT EMERGENCY MEDICAL SERVICES
RFP NO. 2018-01

REQUEST FOR INFORMATION NO. 3
February 13, 2019

To: All Interested Parties

Subject: REQUEST FOR INFORMATION NO. 3 – Request for Proposals for 9-1-1 Advanced Life Support Emergency Medical Services; RFP No. 2018-01

This following is a response to Request for Information No. 3 in accordance with the RFP documents and services noted above. Portions of the RFP specifications not specifically mentioned in this response remain in force.

We respectfully submit the following Requests for Information for RFP No. 2018-01:

Q: 1) Page 50 Section 8: Response Time Performance makes several references to “meeting or exceeding the current EMS response times currently enjoyed by the City”. What are the current response times for both the “ALS Turnout Time” and “ALS Response Time”?

A: The following ALS Turnout Times and ALS Response Times are based on data provided to the City by its current service provider covering the time period of July 1, 2017 through June 30, 2018:

- The 90th percentile turnout time is 1.9 minutes
- The 90th percentile total response time is 7.9 minutes

Q: 2) Page 52 Response Time Compliance Monitoring and Management: Each bullet point refers to “If in any quarter Service provider fails to meet the minimum standards set forth herein for one or more of the three phases. . .” Other than “ALS Turnout” and “ALS Response Time”, is there a third phase?

A: Point of clarification, there are only two phases, not three. All proposers should note the two phases noted in the RFP

END OF RESPONSE TO RFI NO. 3

Very truly yours,
CITY OF PLACENTIA