

# **PARKING ENFORCEMENT / PARKING CITATION INFORMATION**

Traffic Control Aides (TCA) assigned to the Traffic Bureau of the Placentia Police Department primarily enforce the parking ordinances in the City of Placentia. The TCA's identify and either issue a citation or tow vehicles parked in violation of the California Vehicle Code or the Placentia Municipal Code. They will also respond to calls for service generated from the public regarding parking concerns.

To report an abandoned or illegally parked vehicle on a public street, you will need to call the Police Department Records Bureau at (714) 993-8164 with the following information:

- Type of violation; i.e. abandoned vehicle or no parking permit.
- Location of the vehicle; either address or cross streets.
- Vehicle information; color/make/model and license plate if available.

If there is an abandoned vehicle parked on a private street or if there is a vehicle parked in your assigned space at an apartment or condominium complex, you will need to contact either the manager's office or home owner's association. The Placentia Police Department is not able to enforce these parking violations on private property. If your vehicle has been towed from private property, you can call the Police Department Records Bureau at (714) 993-8164 with your license plate number to determine where your vehicle has been stored.

If you wish to contest a parking citation, you must submit a request within 21 days from the date the citation was issued. To contest the citation you need to write a brief statement explaining why you think the citation should be voided. You can enclose pictures or other documentation to help explain your situation. Once you have submitted your request, you will be notified by mail whether the citation has been dismissed or not. You will also be provided with information on how to further contest your citation if you were found liable. For additional information or to pay your citation online, go to [www.pticket.com/placentia](http://www.pticket.com/placentia).